



Unite AlertTrac – getting the right staff and equipment to a specific location requires a precise approach

Unite AlertTrac is a web-based application that enables customizable, mobile alert messaging to staff to communicate execution of tasks or direct an emergency response to a specific event.

Getting your message across

The increased flexibility and shorter response times that characterize today's working environment require communication to be faster, shorter and more precise. Although colleagues may be busy in another part of your facility, AlertTrac gives you full access to staff at all times for important messages that cannot wait. To ensure that you are in full control of the communication process, you are able to request an acknowledgement, as well as follow the status of any alert message sent.



Notifies staff of task or emergency via mobile alert message



Efficiently delivers the right resources to the right place at the right time



Helps minimize response delays and communication errors

Save even more time communicating

To save even more time, you can predefine messages and recipients for specific alert messages. If necessary, for example, in life threatening situations, you can even predefine response teams and messages with specific instructions.

Standardized message notifications and procedures reduce the risk of human error, enhance workplace safety and workflow efficiency. The reliability of AlertTrac means that you don't have to spend precious time chasing colleagues to confirm that they have received your message. Not only does this save time, but also contributes to more efficient service and workflow coordination within your organization.



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Efficiently manage rapid response team resources

Unite AlertTrac supports centralized team dispatching such as rapid response teams in hospitals. Once a group message is delivered to response team members, response tracking helps ensure a quick response. If an alert message times-out due to no response or a team member is busy, an operator can generate a new alert message to an appropriate back-up. Centralized dispatching increases coordination among team members and helps improve overall response efficiency.

Work smarter, not harder

With Unite AlertTrac you can create and assign tasks like replenishing stock, request an inventory check or dispatch customer assistance. You can also quickly alert maintenance when equipment or a production line goes down. Unite AlertTrac allows you to react faster to events requiring immediate attention, as well as track response time or task completion. Regardless of your dispatching needs, Unite AlertTrac delivers the tools to help you work smarter.



Healthcare

Enable timely communication and quicker response to patient needs



Retail

Optimize customer service and inventory management



Hospitality

Enhance guest service response times and security management



Industry

Boost equipment uptime, inventory management and employee safety

Benefits

- Efficiently delivers the right resources to the right place at the right time
- Helps speed up response time to critical events
- Affords more efficient allocation of scarce, skilled resources
- Helps provide operational effectiveness and consistent response
- Provides event traceability through web-based alert status and activity logging for follow-up

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Grimbodalen 2
402 76 Gothenburg
Sweden

Phone: +46 31 55 93 00

www.ascom.com

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